

Safe Accommodation Support Service

Contract Award Briefing Paper Part I



1. EXECUTIVE SUMMARY

- 1.1 The Safe Accommodation Support Service Contract meets the following minimum requirements:
- 1.2 The contract will provide support for survivors of domestic abuse and their children residing in following safe accommodation units: 11 units in the Refuge with 45 bedspaces and 13 commissioned Dispersed Units with 35 bedspaces.
- 1.3 The commissioned Dispersed Units are owned by two landlords: 7 units belong to Sovereign Network Group (SNG) and 6 units belong to Westward. The Refuge belongs to SNG.

2. BACKGROUND

- 2.1 This Safe Accommodation Support Service Contract award covers the replacement of the Plymouth Domestic Abuse Service (safe accommodation including a refuge and dispersed units) to cover the provision of safe accommodation offer for survivors of domestic abuse. The new Lot 2 Domestic Abuse Service and Behaviour Change service is part of the current Plymouth Domestic Abuse Service (PDAS) and Behaviour Change service contracts.
- 2.2 The Procurement Record Decision Business Case for the Procurement of the Safe Accommodation Support Service, agreed by delegated Executive Decision to a Cabinet Member in December 2025, described procuring a safe accommodation service. Following an unsuccessful tender process and feedback from the market, the community domestic abuse and safe accommodation elements were split into two lots and the specification further developed to ensure maximum market participation in the tendering process as the safe accommodation element has a limited market.
- 2.3 The Lot 2 contract for the community service was awarded in December 2025, but the safe accommodation contract (Lot 1) could not be awarded due to no bids being received for the second ITT stage.

3. PROCUREMENT PROCESS

- 3.1 Procurement for Safe Accommodation Support Service was published on Supplying the South-west portal on 6 January 2026; this was a one stage open procedure. A Tender Notice was published on the Central Digital Platform reference number 2026/S 000-000759 on 06/01/2026.
- 3.2 The procurement was advertised as a Safe Accommodation Support Service. The one stage submission deadline was 30 January 2026 at midday.
- 3.3 Tenderers passing all the pass/fail criteria at Conditions of Participation stage had their responses evaluated for the ITT by the evaluators to determine the most advantageous tender based on the quality and social value criteria that are linked to the subject matter.
- 3.4 The high-level award criteria:

Criteria	Weighting
Quality	95%
Price	0% (Pass/Fail)
Social Value	5%
TOTAL	100%

3.5 One compliant tender submission was received by the submission deadline of the 30 January 2026. One tender submission received was non-compliant. The tender submissions were independently evaluated by Council Officers, all of whom have the appropriate skills and experience, to ensure transparency and robustness in the process. Moderation meetings were held for all method statements.

3.6 The evaluation results are contained in the confidential (Part II) paper.

4. RECOMMENDATION

4.1 To award the Safe Accommodation Support Service Contract Award to Bournemouth Churches Housing Association (BCHA) for a total value over 10 years of £2,086,008 (4-year initial period with 3 additional 2-year increments).